EXPANDED AND NON-CONFORMING RESPONSES
SANNE UNGER AND YFKE ONGENA
INTRODUCTION

- Identify types of expanded and non-conforming responses
- Explain what these responses accomplish
- Continuum:
  - From minimally expanded answers
  - To turns without a type-conforming response
IR: and eh I’d also like to ask some questions about the other persons first about your husband=how old is your husband=
IE: =.hh my husband is eh forty nine
(0.2)
IR: and e-what is his highest school=education/
IE: ≤ .hhh f.HHH MTS:
IR: and did he complete that education
IE: yes
(0.4)
TYPE-CONFORMING VS. NON-CONFORMING ANSWERS

- **Type-conforming:**
  - "Conform to the constraints embodied in the grammatical form" (Raymond, 2003)

- **Non-conforming:**
  - Most important cause for survey interviewers to deviate from their script (Ongena and Dijkstra, 2010)
  - Effect on validity of the survey data is unclear (Schaeffer and Dykema, 2011)
METHODS

- One corpus of survey interviews conducted in the US (2006)
- Topics ranged from education to health
- Audio recordings
ANALYSIS: QUALITATIVE AND QUANTITATIVE

- **Qualitative:**
  - Transcribed and analyzed using Conversation Analysis (Jefferson, 2004)

- **Quantitative:**
  - Coded responses using Sequence Viewer (Dijkstra 2016)
RESULTS

- Limited number of ways respondents deviate from the paradigmatic sequence
  - Minimal expansions:
    - Serial extras
    - Uncertainty markers
  - Full-blown expansions:
    - Answer + post-expansion
    - Pre-expansion + answer

- Non-conforming answers:
  - Non-conforming answers (non-problematic)
  - Non-conforming answers (problematic)
MINIMAL EXPANSIONS

- **Serial extras**
- **Uncertainty markers**

**Series of related questions**

**Imprecision or uncertainty**

**Otherwise well-formatted response**

1. IR: and of the \( \downarrow \) Telegraaf how many of the last six issues↑
   2. (0.7)
2. 1   4   IR: and of the Volkskrant↑
   3. (0.8)
   4. 7   IE: → eh about two,
   5. 16  8   (0.3)
   6. 17  9   IR: yes, .h
   7. 18  10  (. ) ((tick))
   8. 19  11  IR: and of your regional ↓ daily↓
   9. 20  IR: o ↓ pinion ↑ magazines↑ = Elsevier and HP ↓ de Tijd↑ =
   10. 21  IE: b → = m- no also not↑ =
   11. 22  IR: = s ↓ ports magazines↑
   12. (0.8)
   13. no↑
   14. youth and ↓ juvenile magazines↑
   15. 26  IE: b → also not,
FULL-BLOWN EXPANSIONS

Displays how the answer should be

1. IR: =.hhh then a completely different ↑subject,= =do you ever ↑smoke
2. ↓even if that is ever so rarely↓
3. ()
4. IE: → eh I ↓smoke yes↑
5. (0.8) ((tik))
6. IR: and then I'll now name a few ↓smoking articles↑=

Modifiers the terms of the question

1. IR: =.hhh then a completely different ↑subject,= =do you ever ↑smoke
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Shows how the respondent arrived at the answer

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1 IR: eh state lottery tickets can be bought cash at one of the sales but one can also take part through giro or bank.
2 IE: =yes
3 IR: =which way do you usually take part
4 IE: → eh just I get them myself from the post office,
5 IE: → → well most of the time eh I buy eh I'm not subscribed to it but if I'm in a supermarket or in town then on SAturdays I always buy the nicely thick newspaper for the weekend did you do that- this Saturday as well
6 (0.2)
7 IE: .h Eh the pAst Saturday indeed- NNoT
8 IR: =so you did not read no Telegraaf for the whole week
9 IE: =-no-
10 IR: =oka[y.h] how many of the past six issues of the Telegraaf did you read
11 IE: → → cash=
12 IR: ↑ cash=
13 IE: =-yes- H=
14 IR: =and do you ever take part in the state lottery jackpot
15 IE: → → → → Saturdays I always buy the nicely thick newspaper for the weekend did you do that- this Saturday as well
16 IE: .h and how many of the past six issues of the Telegraaf did you read
17 IE: → → → → SAturdays I always buy the nicely thick newspaper for the weekend did you do that- this Saturday as well
The influence of design:

- Non-conforming answers designed as dispreferred turns
  - Delayed
  - Hesitations
  - Turn-initial “well”
  - Contain or imply a contrast

E::h H e-e-w (0.3) I do own a house but e::h I don’t live in an owned house now.

= .HH well until no:w it was rather bad, (0.3) .klh (.) but eh I eh will mend my ways.
QUANTITATIVE STUDY

- Three data sets coded in Sequence Viewer
  - 36,352 Q-A sequences
  - Nearly 200,000 utterances
  - 12,556 instances of expansion
- Reliability of coding (Kappa = 0.81)
FREQUENCY OF OCCURRENCE OF EXPANSIONS

- Non-conforming answers: 6,322
- Uncertainty markers: 2,261
- Pre-expansions: 1,521
- Post-expansions: 1,831
- Serial extras: 621
INTERVIEWER’S REACTION TO EXPANSIONS

- Non-conforming answers (problematic)
- Non-conforming answers (non-problematic)
- Uncertainty markers
- Pre-expansions
- Post-expansions
- Serial extras

Legend:
- Orange: Interviewer accepts
- Blue: Interviewer probes
- Purple: Respondent self-repair
CONCLUSIONS

- Ideal:
  - Type-conforming responses
  - Paradigmatic sequences
- Expanded responses
  - Limited ways to expand
  - Can be very minimal
    - No impact on Q-A sequence
  - Provide extra information
  - Address restrictive answer categories
  - Lead to sequence expansions
REFERENCES


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