

Date: Thursday, March 26, 2020 1:21 PM
From: Kevin M. Ross
Subject: Online learning update; Room and board credit; Commencement

Dear parents and students,

Thank you again your understanding and cooperation over the past few weeks as we have implemented measures in response to the global coronavirus pandemic. Our students, families and members of the Lynn community have been incredibly resilient during this period of uncertainty. Through it all, we have been working with the goal of keeping your Lynn education on track.

As we engage in our second week of virtual learning, you can see how students and faculty are doing in their at-home work environments at lynn.edu/WeAreLynn. I also wanted to share several important operational updates:

- **Due to guidance from local officials and health authorities, we closed campus.** We remain open only to employees needed to maintain core operations or required on campus to assist in delivering online education. The university will continue to provide classes, tutoring, career preparation, counseling and other essential student services virtually.
- **We leveraged our existing mobile curriculum to transition nearly 1,000 courses online,** including both synchronous and asynchronous formats. Our faculty have been extraordinarily flexible and eager to keep student learning on track. If you have any questions or concerns about your online coursework or virtual student services, please don't hesitate to let us know by reaching out to academicdean@lynn.edu.
- **We will issue a partial student account credit for room and board charges** incurred during the spring semester due to the unique circumstances brought about by the coronavirus pandemic. This a one-time exception above and beyond our [normal refund policy](#). Students will receive a credit of 30% on their direct net spring semester room and board charges, which will be applied on their April billing statement. If you have any questions, please contact Student Financial Services at studentfinancialservices@lynn.edu or +1 561-237-7185.
- **We will reschedule the May 9, 2020 Commencement ceremony.** We heard from many of you how important it is to commemorate this milestone that you worked so hard to achieve. We are working on plans to reschedule the in-person ceremony, and we will provide [details](#) as soon as possible.



The coronavirus pandemic is creating challenging and unprecedented times, but as an Apple Distinguished School and early adopter of mobile education technology, we're uniquely prepared to take this journey together.

Please stay safe, and we will update you moving forward at lynn.edu/alert with the latest updates and answers to [frequently asked questions](#).

Sincerely,

Kevin M. Ross
President